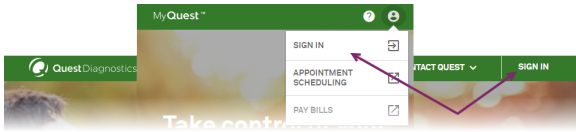


Reset a forgotten password

1. Go to MyQuest.QuestDiagnostics.com.
2. Click **SIGN IN**.



3. Click **Reset Password**.

4. Type your username and click **Continue**.

5. Check your email (the 1 that is associated with your MyQuest account) for a message with the following:
From/Sender: NoReply@QuestDiagnostics.com
Subject: Password Reset

6. Type the verification code and then click **Continue**.

IMPORTANT! If you clicked *Resend code*, make sure to use the code in the email that has the same ending numerals as specified in the on-screen message.

7. Type your new password, and then type it again to confirm.

Passwords are case-sensitive, must be 8–22 characters in length, and contain at least 1 alphabetic and 1 numeric or special character.

8. Click **Continue**.
9. When you see the *Your password has been reset* message, click **Back to Sign In** and then sign in to your account with your new password.

If you need additional help, send us an email:
MyQuestSupport@QuestDiagnostics.com

QuestDiagnostics.com

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