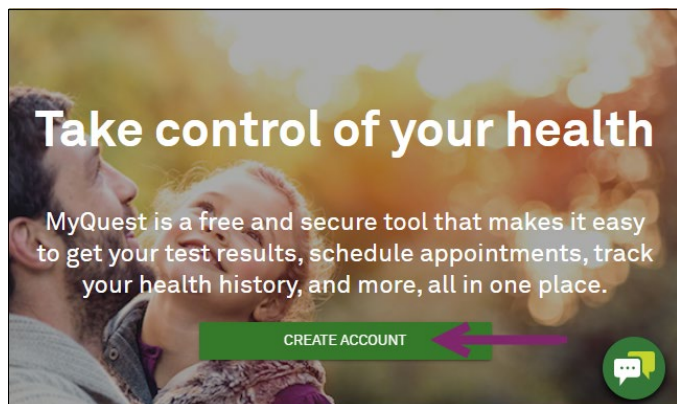


Creating a MyQuest® account

Creating a MyQuest account allows you to schedule appointments, pay your Quest Diagnostics® bill, and view your lab test results in MyQuest.

- 1 Go to MyQuest.QuestDiagnostics.com and click *Create Account*.



- 2 Type a *Username* and *Password*, reenter your password, and then click *Next*.

Username must be at least 8 characters long and is not case sensitive. Passwords must be at least 8 characters long and contain at least one alphabetic and one numeric or special character. Passwords are case sensitive and cannot be the same as the Username.

Username
SampleUsername

Password (STRONG)

Re-Type Password

NEXT

Already have an account? [SIGN IN](#)

- 3 On the *Tell us about you* page, complete all required fields and then click *Next*.

Step 1 of 3: Tell us about you

To receive your test results automatically, your name and date of birth must match your information on file at your healthcare provider's office.

First Name * M.I. Last Name *

Date of Birth (MM/DD/YYYY) * Sex * ⓘ

Gender Identity ⓘ

- 4 On the *Tell us more about you* page, complete all required fields and then click *Next*.

Step 2 of 3: Tell us more about you

To receive your results automatically, your address and phone number for your MyQuest account must match what is on your lab testing order. If an error message appears when you enter your zip code, enter the full 9-digit zip code.

Street Address *
123 Any Way Street Apt/Suite/Other

City * State * Zip *

Lake Jackson Texas 77566

Primary Phone *
555-555-5555

Type* Mobile Landline

Email * Re-enter Email *

someone@anywhere.com someone@anywhere.com

We will send you email notifications about your lab tests and interactions with us with limited personal information. Please keep in mind that email communications cannot be guaranteed 100% secure [Learn more.](#)

Send me emails about health insights, product and services, promotions, and clinical research trial opportunities from Quest or its affiliates and subsidiaries.

Uncheck the box to opt-out. Please note that you will continue to receive relevant transactional message from Quest. [See how your data is managed.](#)

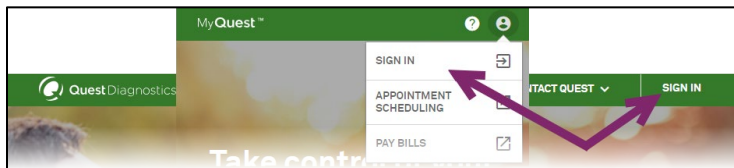
- 5 On the *Let's make sure your information is accurate* page, review your personal information, make any changes if needed, and then click *Create Account*. Your personal information is used to match you to your lab results.

Step 3 of 3: Let's make sure your information is accurate

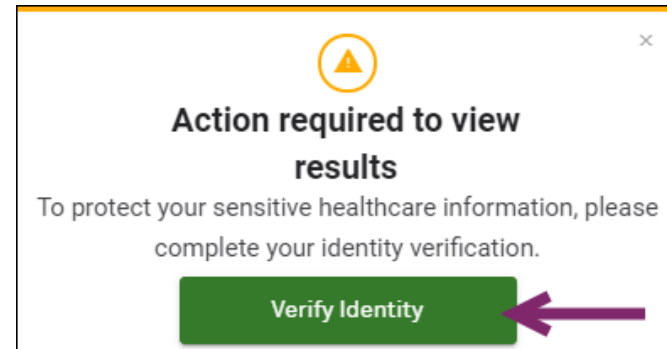
It is important to verify this information. If your information is incorrect, we will be unable to deliver your results to your account.

Username	SampleUsername	Edit
About You	Sample Patient 05/22/2000 Female	Edit
Contact Information	SampleUser@Example.com 513-555-5555 4690 Parkway Drive Mason, OH 45040	Edit
Terms & Conditions	By clicking "Create account", I accept the Terms and Conditions	

- 6 If a reCAPTCHA window appears, select the specified items and click *Verify*; otherwise, continue with the next step.
- 7 Access the email account that you entered in step 4 and open the "Registration Email Confirmation" email from Services@QuestDiagnostics.com. If you don't see it, it might be in your spam folder.
- 8 Click the *Account Confirmation page* link to verify your email address.
- 9 Go to MyQuest.QuestDiagnostics.com and *SIGN IN*.



- 10 When prompted, click *Verify Identity* to start identity verification so that you can view test results when available.



- 11 Read about Identity Verification and then click *Get Started*.
- 12 If prompted, enter the last 4 digits of your SSN and click *Verify*.
- 13 Read the online instructions and click *Continue*.
- 14 On the *Identity Verification Questions* page, answer all 3 questions, and click *Continue*. If you don't answer all questions correctly, you will receive additional information on completing identity verification.

Congratulations! You have successfully created a MyQuest account and verified your identity. If you had lab tests done at Quest Diagnostics within the last year, those lab results will be available in MyQuest within 24 hours. Otherwise, results will be available within 2–5 days of your visit to a Quest Patient Service Center.

QuestDiagnostics.com

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