MyQuest[®]

Quick Reference Guide

Reset a forgotten password

- 1. Go to MyQuest.QuestDiagnostics.com.
- 2. Click SIGN IN.



3. Click Reset Password.

Quest Diagnostics	-
Sign In	
Don't have an account? <u>Create an account</u> Username •	
Password •	
٥	
Sign In	
Reset Password Eorgot Username Back	

4. Type your username and click *Continue*.

Quest Diagnostics"	
Password Reset	
o OO	
Please enter your username • a_patient@questdiagnostics.com	
Continue	
Cancel	

5. Check your email (the 1 that is associated with your MyQuest account) for a message with the following:

From/Sender: NoReply@QuestDiagnostics.com Subject: Password Reset 6. Type the verification code and then click *Continue*.

Quest Diagnostics*
Password Reset
✓ You entered username: a_patient@questdiagnostics.com. If this is an existing user, a verification code ending in 60 will be sent to your registered email address. Please enter your verification code
759260
Continue
Cancel Resend code

IMPORTANT! If you clicked *Resend code*, make sure to use the code in the email that has the same ending numerals as specified in the on-screen message.

7. Type your new password, and then type it again to confirm.

Reset Password	
Reset Password	
Please set your new password.	
New Password •	
	0
8-60 characters, one alphabetic, a character	and one numeric or special
Confirm Password •	
Confirm Password •	•
	0
	ue

Passwords are case-sensitive, must be 8–22 characters in length, and contain at least 1 alphabetic and 1 numeric or special character.

- 8. Click Continue.
- **9.** When you see the Your password has been reset message, click Back to Sign In and then sign in to your account with your new password.

If you need additional help, send us an email: MyQuestSupport@QuestDiagnostics.com

QuestDiagnostics.com

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