Reset a forgotten password

2. Click SIGN IN.
3. Click RESET PASSWORD.
4. Type your User Name and click NEXT.
5. Check your email (the one that is associated with your MyQuest account) for a message with the following:
   From/Sender: Services@QuestDiagnostics.com
   Subject: Verification code to reset password for your MyQuest account
6. Type the Eight-Digit Verification Code and then click NEXT.
7. Type your new password, and then type it again to confirm.

IMPORTANT! If you received multiple codes, use the one most recently received.

Passwords are case-sensitive, must be 8–22 characters in length, and contain at least 1 alphabetic and 1 numeric or special character.

8. Click NEXT.
9. When you see the Success page, click Back to Login and then log in to your account with your new password.

If you need additional help, send us an email: MyQuestSupport@questdiagnostics.com