Retrieve a forgotten username

2. Click SIGN IN.
3. Click FORGOT USERNAME (located under the LOGIN button).
4. Type the first name, last name, email address, and date of birth associated with your account and then click SUBMIT.

In a few minutes, you will receive an email from Services@QuestDiagnostics.com that contains your username.

5. Check your email (the one that is associated with your MyQuest account) for a message with the following:
   From/Sender: Services@QuestDiagnostics.com
   Subject: Forgot Username Email.
   If you don’t see the message, check your Spam folder.
6. Go back to MyQuest.QuestDiagnostics.com and sign in using the username from the email.
7. If you have forgotten your password and need help resetting it, see the MyQuest Reset a forgotten password Quick Reference Guide.
8. If you need additional help, send us an email: MyQuestSupport@questdiagnostics.com