
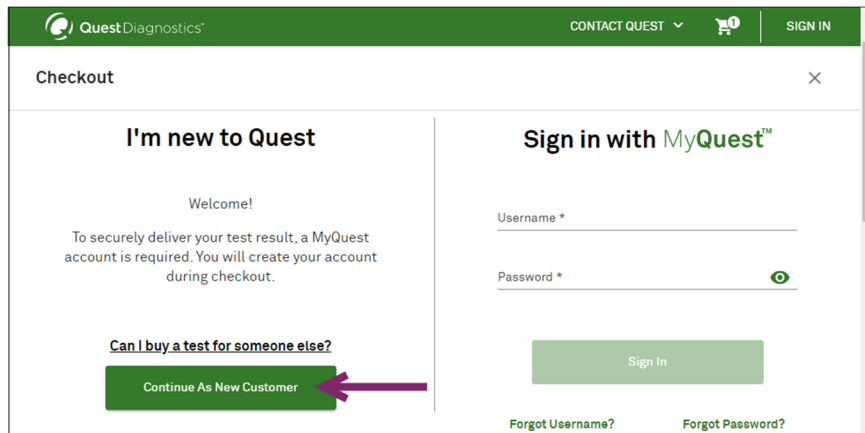


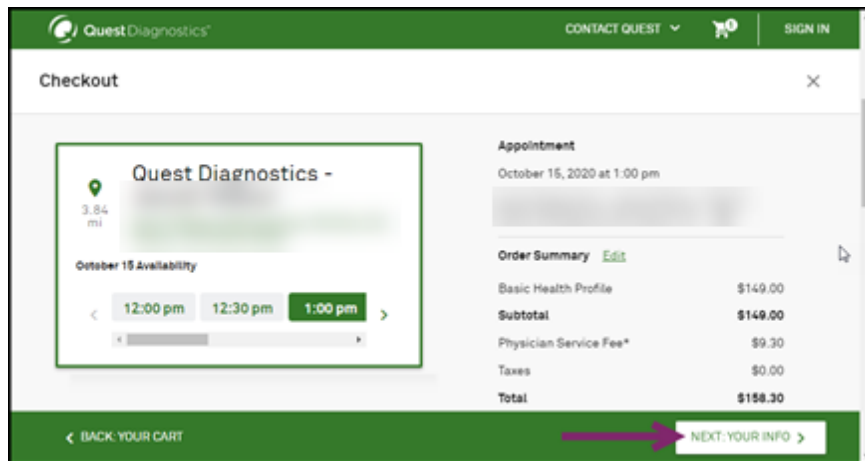
# Creating a MyQuest™ account

A MyQuest account is required to purchase tests in QuestDirect™. In addition, you will use your MyQuest account to view your lab test results.

- 1 Go to [QuestDirect.QuestDiagnostics.com](https://QuestDirect.QuestDiagnostics.com), add 1 or more tests to your cart, click  to review your purchase, and then click *Checkout*.
- 2 When prompted with the following options, click *Continue As New Customer*.

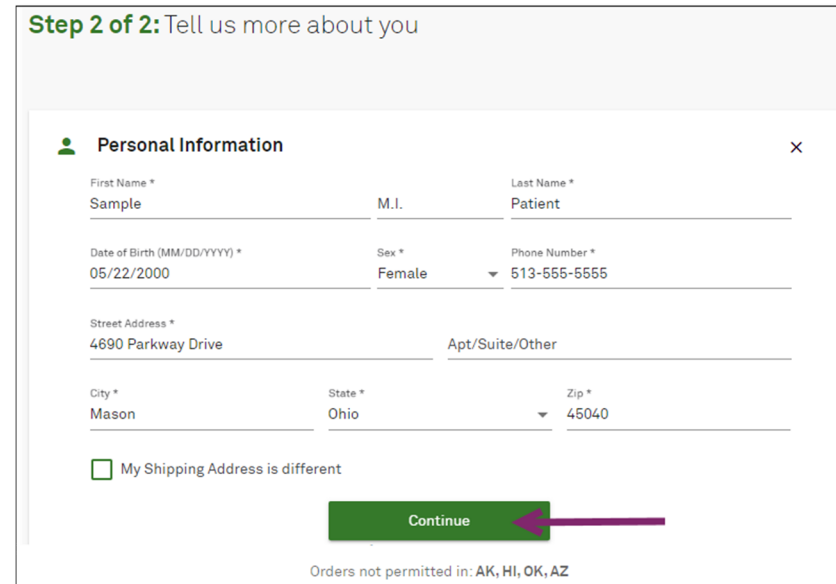


- 3 Schedule your appointment by entering your search criteria, selecting an available time slot, and clicking *Next: Your Info*.



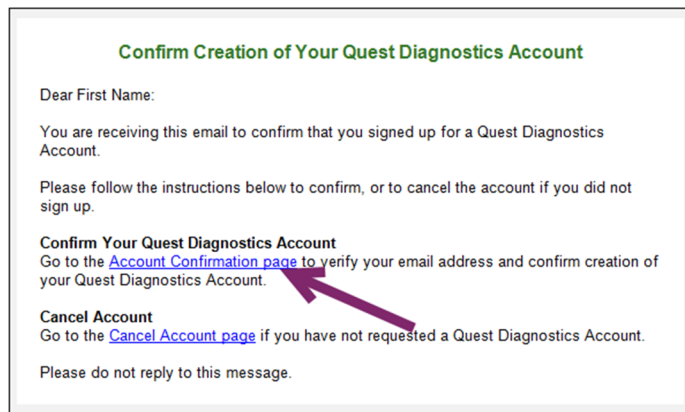
Order Summary	
Basic Health Profile	\$149.00
Subtotal	\$149.00
Physician Service Fee*	\$9.30
Taxes	\$0.00
Total	\$158.30

- 4 In the *Personal Information* area, complete all required fields and then click *Continue*.

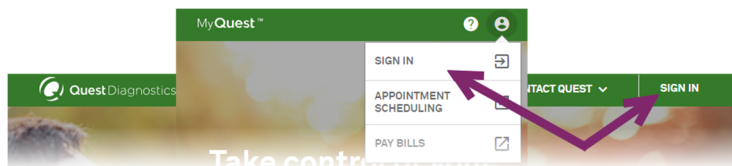


- 5 When prompted, verify that your personal information is accurate. Your personal information is used to match you to your lab results.
  - 6 In the *Create Your Account* area, type your email address and a password, and then click *Create Account*.
- Note:** Passwords must include at least 8 characters and contain at least 1 alphabetic and 1 numeric or special character. Additionally, passwords are case sensitive and cannot be the same as your username.
- 7 If you are not interested in receiving additional emails from Quest, clear the check box.
  - 8 If a reCAPTCHA window appears, select the specified items and click *Verify*; otherwise, continue with the next step.

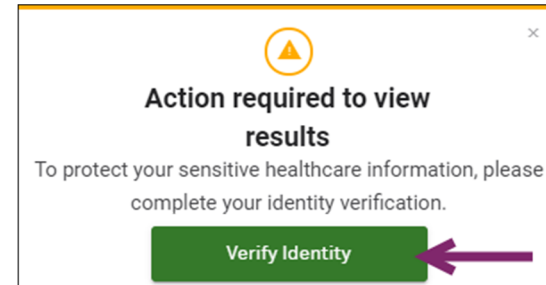
- 9 In the *Payment Information* section, complete all required fields, select the terms of service checkbox, and then click *Purchase*.
- 10 Access the email account that you entered in step 6 and open the “Registration Email Confirmation” email from [Services@QuestDiagnostics.com](mailto:Services@QuestDiagnostics.com). If you don’t see it, it might be in your spam folder.
- 11 Click the *Account Confirmation page* link to verify your email address.



- 12 Go to [MyQuest.QuestDiagnostics.com](https://MyQuest.QuestDiagnostics.com) and *SIGN IN*.



- 13 When prompted, click *Verify Identity* to start the identity verification process so that you can view your test results when they become available.



- 14 Read about Identity Verification and then click *Get Started*.
- 15 If prompted, enter the last 4 digits of your SSN.
- 16 On the *Identity Verification Questions* page, answer all 3 questions, and click *Continue*. If you don’t answer all questions correctly, you will receive additional instructions for completing identity verification.

Congratulations! You have successfully created a MyQuest account and verified your identity. If you had lab tests done at Quest Diagnostics® within the last year, those lab results will be available in MyQuest within 24 hours. Otherwise, results will be available within 2–5 days of your visit to a Quest Patient Service Center.

QuestDiagnostics.com

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