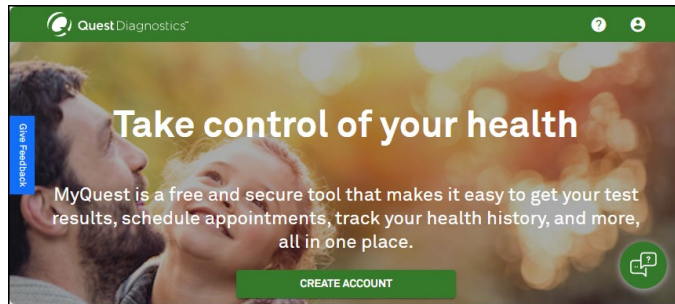


Creating a MyQuest® account

Creating a MyQuest account allows you to schedule appointments, pay your Quest Diagnostics® bill, and view your lab test results in MyQuest.

- 1 Go to MyQuest.QuestDiagnostics.com and click *Create Account*.



- 2 Type a *Username* and *Password*, reenter your password, and then click *Next*.

Username must be at least 8 characters long and is not case sensitive. Passwords must be at least 8 characters long and contain at least one alphabetic and one numeric or special character. Passwords are case sensitive and cannot be the same as the Username.

Username
SampleUsername

Password
.....

Re-Type Password
.....

NEXT

Already have an account? [SIGN IN](#)

- 3 On the *Step 1 of 2: Tell us about you* page, complete all required fields and then click *Next*.

Step 1 of 2: Tell us about you

To receive your test results automatically, your personal details must match your information on file at your healthcare provider's office and on your valid US government-issued photo ID. ⓘ

First Name*
New

M.I.

Last Name*
Patient

Date of Birth (MM/DD/YYYY)*
01/01/2000

Sex*
Female ⓘ

Gender Identity
Female ⓘ

Street Address*
4690 Parkway Drive

Apt/Suite/Other

City*
Wheaton

State*
Illinois

Zip*
60187

Phone Number (at least one is required)*

Mobile Phone Number
5135555555

Home Phone Number

Email*
newpatient@questdiagnostics.com

Re-enter Email*
newpatient@questdiagnostics.com

< BACK **NEXT >**

- 4 On the *Step 2 of 2: Select your communication preferences* page, select the checkboxes to indicate your preferences and then click *Next*.

Step 2 of 2: Select your communication preferences

Select which notifications and updates you'd like to receive from Quest and how you would like to receive them. Our emails and texts contain limited personal information; please note that such communications cannot be guaranteed 100% secure. [Learn more](#)

Notifications*

Bills
Select how you would like to initially receive your bills. If email is not selected, you will receive paper bills by mail.
Please note: your preference changes may take up to 8 weeks (or 2 billing cycles) to take effect.

☒ Email ☐ Text

Appointments
Select how you would like to receive notifications about appointments.

☒ Email ☐ Text

Lab results

Individual test results
Notify me when a lab order is "in progress" and some results are available.

☒ Email ☐ Text

Complete test results
Notify me when all the results from a lab order are available.

☒ Email ☐ Text

Quest Updates

Insights and promotions
Send me information about health insights, service and product updates, and promotions from Quest or its affiliates and subsidiaries.

☒ Email


- 5 On the *Review your information* page, review your information, make any changes if needed, and then click *Create Account*.

Review your information

It is important to verify this information. If your information is incorrect, we will be unable to deliver your results to your account.

Username	Patient6	Edit
About You	A New Patient R Patient 10/21/2001 Male (Sex) Male (Gender Identity)	Edit
Contact Information	someone@anywhere.com 5555555555 123 Any Way Street Lake Jackson, TX 77566	Edit
Notifications	Bills: Email Appointments: Email Individual test results: Email Complete test results: Email Insights and promotions: Email	Edit
Terms & Conditions	By clicking "Create account", I accept the Terms and Conditions	

- 6 Access your email and open the email from Services@QuestDiagnostics.com.
If you don't see it, it might be in your spam folder.
- 7 Click the *Account Confirmation page* link to verify your email address.
- 8 Go to MyQuest.QuestDiagnostics.com and *SIGN IN*.
- 9 When prompted, click *Verify Identity* to start identity verification so that you can view test results when available.



Action required to view results

To protect your sensitive healthcare information,
please complete your identity verification.

[Verify Identity](#)

- 10 Follow the onscreen instructions.
- 11 When the *Identity Verification Successful!* message appears, click *Return to MyQuest*.
Congratulations! You have successfully created a MyQuest account and verified your identity.

QuestDiagnostics.com

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