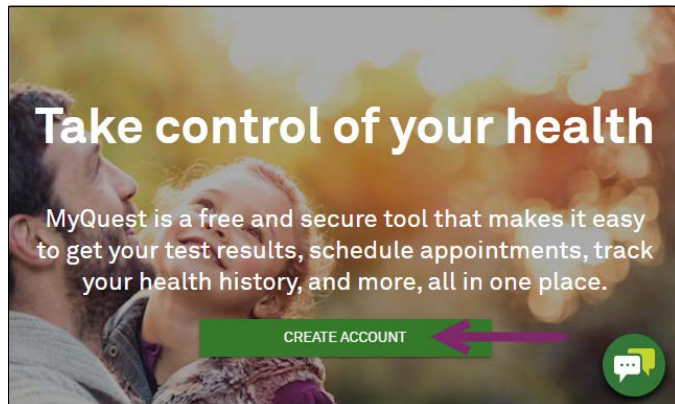


Creating a MyQuest™ account

Creating a MyQuest account allows you to purchase tests in QuestDirect™, schedule appointments, pay your Quest Diagnostics® bill, and view your lab test results in MyQuest.

- 1 Go to MyQuest.QuestDiagnostics.com and click *Create Account*.



- 2 Type a *Username* and *Password*, reenter your password, and then click *Next*.

Username must be at least 8 characters long and is not case sensitive. Passwords must be at least 8 characters long and contain at least one alphabetic and one numeric or special character. Passwords are case sensitive and cannot be the same as the Username.

Username
SampleUsername

Password ■■■■■■■■ (STRONG)

Re-Type Password

NEXT

Already have an account? [SIGN IN](#)

- 3 On the *Tell us more about you* page, complete all required fields and then click *Next*.

Step 1 of 3: Tell us more about you

First Name *
Sample

M.I.

Last Name *
Patient

Date of Birth (MM/DD/YYYY) *
05/22/2000

Sex *
Female

NEXT

- 4 On the *Tell us how to stay in touch with you* page, complete all required fields and then click *Next*.

Step 2 of 3: Tell us how to stay in touch with you

Primary Phone *
513-555-5555

Type* Mobile Landline

Email *
SampleUser@Example.com

Re-enter Email *
SampleUser@Example.com

Street Address *
4690 Parkway Drive

Apt/Suite/Other

City *
Mason

State *
Ohio

Zip *
45040

If you provide a cell phone number as your contact number, you agree that Quest Diagnostics may contact you at this number, or another number that you later convert to a cell number to service your account. By choosing to provide a cell phone number, you also agree to receive calls and text messages, such as pre-recorded reminder or cancellation calls and/or text messages, including from automated dialing systems. Your agreement to receive calls or texts is not a condition of purchasing any goods or services from Quest Diagnostics. Normal charges may apply.

NEXT

- 5 On the *Let's make sure your information is accurate* page, review your personal information, make any changes if needed, and then click *Create Account*. Your personal information is used to match you to your lab results.

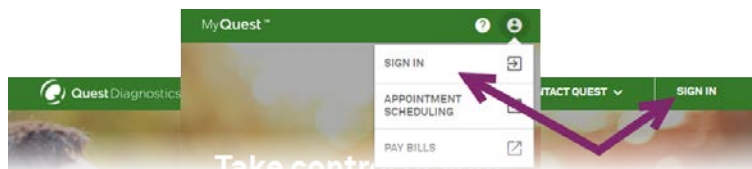
Step 3 of 3: Let's make sure your information is accurate

It is important to verify this information. If your information is incorrect, we will be unable to deliver your results to your account.

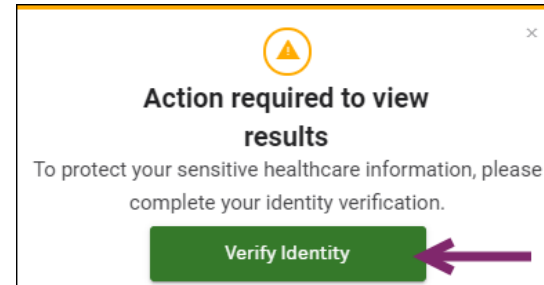
Username	SampleUsername	Edit
About You	Sample Patient 05/22/2000 Female	Edit
Contact Information	SampleUser@Example.com 513-555-5555 4690 Parkway Drive Mason, OH 45040	Edit
Terms & Conditions	By clicking "Create account", I accept the Terms and Conditions	


BACK CREATE ACCOUNT

- 6 If a reCAPTCHA window appears, select the specified items and click *Verify*; otherwise, continue with the next step.
- 7 Access the email account that you entered in step 4 and open the "Registration Email Confirmation" email from Services@QuestDiagnostics.com, which might be in your spam folder.
- 8 Click the *Account Confirmation* page link to verify your email address.
- 9 Go to MyQuest.QuestDiagnostics.com and *SIGN IN*.



- 10 When prompted, click *Verify Identity* to start the identity verification process so that you can view your test results when they become available.



- 11 Read the *Identity Verification* statement, optionally type the last 4 digits of your social security number (especially if you have a common name), and then click *Continue*.
- 12 On the *Identity Verification Questions* page, answer all 3 questions, and then click *Continue*.
- 13 On the *Privacy Authorization* page, click  to read the *Patient Authorization To Send Protected Health Information* and the *Notice To The Patient*. Select the *I have read, understand, and agree to terms of service* above check box and then click *I AGREE*. When prompted with *Identity Verification Complete*, click *Return Home*.

Congratulations! You have successfully created a MyQuest account and verified your identity. If you had lab tests done at Quest Diagnostics within the last year, those lab results will be available in MyQuest within the next 24 hours. Otherwise, results will be available within 2–5 days of your visit to a Quest Patient Service Center.

QuestDiagnostics.com

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